

Notice to Mississippi Pharmacies

Please be advised that Benecard has been working with the Mississippi Board of Pharmacy to update the process by which Mississippi pharmacies file claim appeals. Mississippi pharmacies can file certain administrative claim appeals that were not previously appealed. Specifically, Mississippi pharmacies can appeal any commercial claim related to the BIN & PCN numbers identified below that were previously adjudicated for a Benecard Member between August 15, 2023 and July 11, 2024. Please note that Medicaid and/or Medicare claims and claims that have been previously appealed do not qualify for appeal under this Notice.

Relevant BIN & PCN to this Notice

| BIN# | PCN# | Payer Description | Plan or Group Name |
|---------------|-------------|---|---------------------------|
| 014179 | 9743 | Benecard Services, Inc. d/b/a Benecard PBF | Benecard Groups |
| 017688 | 973 | Benecard Services, Inc. d/b/a Benecard PBF | EmpiRx Groups |

Any claims qualifying for appeal pursuant to this Notice must be received on or before November 8, 2024, and should be submitted to PBF_NetworkQuality@benecard.com. These appeals should be filed in accordance with your contract terms. Please include the Pharmacy's wholesaler's invoice.

If any additional information is needed to process the appeal, Benecard will contact you to obtain the needed information.

In addition, Benecard and its vendor are reviewing all appeals submitted by Mississippi pharmacies between January 1, 2023 through July 11, 2024. We are already doing this work—you do not need to take any action to have your submitted appeal re-reviewed. If the appeal results in an increased reimbursement to you, we will issue the additional payment to you according to your established payment process with Benecard. These reimbursements shall be identified by referencing the original appeal. Again, you do not need to take any action at this time for appeals you have already submitted.

If you have questions about this notice, or Mississippi pharmacy reimbursement appeals, you can contact PBF_NetworkQuality@benecard.com or call **1-877-723-6004**.