

PBM CONTACT INFORMATION FOR REIMBURSEMENT APPEALS*

Please note data provided via 2023 renewals. Next update will occur in Spring of 2025.

A & A Services LLC #140111

Brandi Tolliver

401 753-2817

macpricing@savrx.com

Alius Health, LLC #140198

Frank Messina

fmessina@scriptcare.com

409 923-7331

Alluma, LLC #140212

Eric Depke

314 373-0755

<https://prc.express-scripts.com>

AmWINS Benefits, Inc.

(dba AmWINS Rx) #140171

Lucas Spaulding

luke.spaulding@amwins.com

AvaCare, Inc #140201

Walter Weimer

wweimer@welldynex.com

863 583-6554

Benecard Services

(dba Benecard PBF) #140196

Akshat Pancoli

pbf_networkingquality@benecard.com

<https://prc.express-scripts.com/frontend/prcportal/#/index>

Blue Cross Blue Shield of MS #140147

Cheri Green

cd.green@bcbsms.com

601 664-4777

Caremark LLC (dba CVS Caremark) #140123

Caremark PCS Health, LLC #140116

MAC appeals for paid claims can be submitted using the MAC appeals option from the MAC menu on the home page at:

<https://rxservices.cvscaremark.com>

or email: MACInquiries@CVSCaremark.com

847 559-3977

Centene Pharmacy Services, Inc. #140185

MAC appeals for paid claims can be submitted using the MAC Appeals option from the MAC Menu on the

Home Page at: <https://rxservices.cvscaremark.com>

Questions regarding submitted MAC appeals can be directed to: MACInquiries@CVSCaremark.com

Phone #: 1-847-559-3977

Cerpass Rx

(dba Healthcare Highways) #140224

Provider Relations Team

469 850-1873

providerrelations@cerpassrx.com

Cigna Health & Life Insurance Company #140108

800 922-1557

NetworkCompliance@express-scripts.com

DST Pharmacy Solutions, Inc. #140106

800 522-7487

Pharmacyappealssanctionsorsuspended@dsthealth.com

Employee Health Insurance Management, Inc

(EHIM) #140145

Kathy Suppelsa

Ksuppelsa@ehimrx.com

248 204-5636

Epiphany Rx, LLC #140206

Derek Rogeberg

Derek.Rogeberg@Navitus.com

608 729-1595

Express Scripts Administrator

(dba Express Scripts) #140117

Evan O'Shea

eo'shea@express-scripts.com

800 711-5672

FairosRx, LLC #140210

Frank Messina

fmessina@scriptcare.com

409 923-7331 or 800 970-3242

Fairview Pharmacy Services

(dba ClearScript) #140188

800 788-2942

mac@medimpact.com

Hospitality Rx, LLC #140176

Contracts with WellDyne

888 886-5822 for pharmacies

888 479-2000 for members

pharmacyingor@welldyne.com

Humana Pharmacy Solutions, Inc #140143

888 204-8349

pharmacypricingreview@humana.com

Independent Health's Pharmacy Benefit Dimensions, LLC #140200

800 993-9898

Mac.Appeals@independenthealth.com

IngenioRx, Inc #140202

CVS Caremark

847 559-3977

MACInquiries@CVSCaremark.com

Kroger Prescription Plans, Inc #140124

858 790-7165

mac@medimpact.com

**Leadway Pharmacy Benefit Management, Inc
(dba Leadway Rx) #140127**

Jay Gulley

601 899-9303 or 888 878-7855

jgulley@rustplus.net

**Magellan Rx Management, LLC
(dba Magellan Rx) #140186**

888 656-6221

MACAppeals@prometherapeutics.com

Maxor Plus Ltd. #140134

Michael Halling

806 639-7598

macappeals@maxor.com

for pharmacy admin. appeals: www.maxor.com/maxorplus/providers

MedImpact Healthcare Systems, Inc #140126

858 790-7165

MAC@MedImpact.com

**Mitchell International, Inc.
(dba ScriptAdvisor) #140204**

Amy Kelly

800 970-3242

macappeal@scriptcare.com

Navitus Health Solutions, LLC #140195

608 298-5778

Pricingresearch@navitus.com

<https://pharmacies.navitus.com/Secured-Pages/Nav/home.aspx>

OP Pharmacy, LLC

(dba one point Patient Care LLC) #140223

Provider-Services@oppc.com

Fax #: 847 583-5602

OptumRx, Inc #140113

Currently found of page 22 of OptumRx Provider Manuel
on OptumRx website:

<https://professionals.optumrx.com/resources/manuals-guides/provider-manuel.html>

PerformRx, LLC #140194

800 555-5690

Fax: 800 684-5504

performrxpharmacypricingdept@performrx.com

Prime Therapeutics, LLC #140105

MACAppeals@prometherapeutics.com

Fax: 877 823-6373

ProAct, Inc #140221

888 880-1388

<https://rxsense.com/contact>

pharmacynet@rxsense.com

ProCare Pharmacy Benefit Manager, Inc #140177

800 699-3542

reimbursement@procarerx.com

Progyny, Inc #140205

Sam Correll 469 525-6004

sam.correll@progyny.com

Vidhu Bhatnagar

vidhu.bhatnagar@progyny.com

Right Rx FL, LLC

(dba US-Rx Care) #140203

(Performed by Script Care)

Kevin Brown

800 880-9902

Rx Preferred Benefits, LLC #140189

Rachel Cox

615 823-7763 or 888 666-7271

Rachel.cox@rxpreferred.com

Support@rxpreferred.com

RxSense, LLC #140227

Angela Plassmann

413 265-1260 or 800 974-3135

aplasmann@rxsense.com

Scrip World #140110

(Performed by CVS Caremark)

847 559-3977

MACInquiries@CVSCaremark.com

Script Care, Ltd #140103

800 970-3242

macappeal@scriptcare.com

Southern Scripts, LLC #140179

800 710-9341

pharmacynetwork@southernscripts.net

Tmesys, LLC #140209

855 264-8815

Fax: 866 576-1656

macresolution@optum.com

Tredium Solutions, LLC #140211

Amy Kelly

800 970-3242

macappeal@scriptcare.com

WellDyne, LLC #140190

Complete a MAC Price Appeal Review Request form (MPRF)

available on <https://welldyne.com/for-pharmacies> and submitting the document

via fax to 1-855-404-0968, or email to RetailManager@NetCardsystems.com.

Telephone 888-886-5822